

International Refund - FAQ

Please review the following important information related to refund requests for international students at Loyalist College:

- **January 2018 – any refund requests will be held and not processed until January 19, 2018.**
- After receiving a complete and accurate Refund Application, **refunds take approximately 4 – 6 weeks at the College from date of processing for funds to arrive as requested.** Funds may take longer depending on the activity at the College or dependant on the country funds are returned to. See below.
- Loyalist College has entered into a partnership with other Ontario colleges to not approve transfer requests in semester one. Contact the International Centre regarding partner colleges.
- Any outstanding balances owing on your account will also be deducted from your refund.
- Providing incorrect information on a refund application will delay refund of fees.
- Providing incorrect information on a refund application may result in additional bank charges that will be deducted from the refund in addition to outlined fees.
- Notification is not provided when the refund process has been completed at the College. Students can check with their bank in their home country regarding receipt of funds.
- Funds can only be returned directly to home country, not to a student living in Canada.
- Be advised of the following foreign bank conditions:

India, Pakistan and some other countries in Asia and Africa	After processing at the College, the payment can be delayed significantly due to interbank settlement within destination country and/or currency exchange.
Brazil and Argentina	Beneficiary is required to sign for receipt of funds at their bank. If funds are not signed for in due time, the beneficiary bank may return the funds without further notification.
All destinations	Request remitter to ensure beneficiary is checking their account for credit less bank commissions, fees and converted amounts where foreign exchange is involved, or where currency of wire differs from currency of destination country.

- Students whose enrolment is terminated by the College for any reason will not be entitled to any refund of any tuition, fees and charges.

Any international refund inquiries should be directed to:
Jodie Russett, International Coordinator: jrussett@loyalistc.on.ca